



At Energy Concepts, the health and well-being of our customers, employees, and communities is our top priority. We understand the growing concern surrounding coronavirus (COVID-19) across our communities, and our hearts go out to all those who have been impacted. We are committed to being responsive to the needs of your family and ours.

We are closely following the Centers for Disease Control's (CDC) guidelines and recommendations on the steps we can take to help prevent the spread of the virus. All of our employees continue to follow our standard practice of following proper hygiene. In addition, our employees will follow company guidelines to sanitize before they arrive and leave your home. We will also work closely with our teams to ensure that anyone who is not feeling well understands that we support them staying home.

Based on current guidance and our standards and practices, we remain open for business and are committed to providing an outstanding experience for you and your family. We are here to provide the support needed to keep your systems operational.

For in-home consultations, we would like to offer you a few different options. We can meet on your patio or outside, or if you would prefer, we can set up a virtual appointment via phone or video conference with one of our consultants. We want to ensure the safety of your family and ours.

If you are concerned about having someone in your home or attic, we can install your system without entering your home. All electrical connections can be mounted externally without entrance to your home. If you would prefer the electrical connections ran through your attic and your attic as the available space for it, we can install up to that point and return at another time to complete this portion, which will delay your inspection and the timeline of turning on your system.

SunPower is currently offering a \$1,035 rebate on any of the SunPower A-Series Panels. We would also like to extend to you special thank you for choosing Energy Concepts. If you sign up now, we would like to offer you an additional \$865 cashback from Energy Concepts for a total of \$1,900 back on your system.

Keep your home powered in the event of a power outage. Pair your SunPower system with a Tesla Powerwall and you won't have to worry about the lights going out or losing any of your food.

We will continue to monitor the situation closely and will do all we can to protect you and our employees. Should you find yourself in need of assistance, please contact us at our office, 559-485-2504. It is an honor and privilege to serve you, particularly during these challenging times.